



HOSPICE BOOT CAMP

April 20th – April 23rd, 2026

MONDAY, APRIL 20		
Time	Session	Presenter Details
9:00 – 9:15 AM	Welcome & Introduction	Tina Robertson, RN, SVP Operations 21 st Century Health Care Consultants
9:15 – 11:15 AM	Hospice Foundations & Regulatory Framework	Tom Barthel, RN, Clinical Manager 21 st Century Health Care Consultants
11:15 – 11:30 AM	Break	
11:30 – 12:30 PM	Reimbursement, Billing & Accreditation	Tom Barthel, RN, Clinical Manager
12:30 – 1:30 PM	Lunch Break	
1:30 – 3:00 PM	Admissions, Compliance & Quality Reporting	Tom Barthel, RN, Clinical Manager
3:00 – 3:15 PM	Break	
3:15 – 4:45 PM	Eligibility, Documentation & Compliance Operations	Tom Barthel, RN, Clinical Manager
TUESDAY, APRIL 21		
Time	Session	Presenter Details
9:00 – 10:45 AM	HOPE Tool	Kim Skehan, RN, MSN, COS-C VP of Accreditation - CHAP
10:45 – 11:00 AM	Break	
11:00 – 12:15 PM	QAPI & Quality Improvement	Tom Barthel, RN, Clinical Manager
12:15 – 1:15 PM	Lunch Break	
1:15 – 2:45 PM	Operations, Survey Readiness & Support Services	Tom Barthel, RN, Clinical Manager
2:45 – 3:00 PM	Break	
3:00 – 4:00 PM	Market Research & Analysis	Lea Chittenden, VP Revenue Growth & Client Success 21 st Century Health Care Consultants
4:00 – 5:00 PM	Growing Your Agency: Pro Bono & Beyond	Lea Chittenden, VP Revenue Growth & Client Success

WEDNESDAY, APRIL 22

Time	Session	Presenter Details
9:00 – 11:00 AM	Hospice Billing Essentials	Lynn Labarta VP of Post-Acute RCM - SimiTree
11:00 – 11:15 AM	Break	
11:15 – 12:15 PM	Risk Management in Hospice	Justin Bishop Regional Program Manager - VGM Insurance
12:15 – 1:15 PM	Lunch Break	
1:15 – 2:15 PM	Financial Preparedness	Doug Walters, CPA Walters & Associates, CPAs
2:15 – 2:30 PM	Break	
2:30 – 3:30 PM	Electronic Medical Record Overview	HomeCare HomeBase (HCHB)
3:30 – 4:30 PM	HCHB Live Demo	HomeCare HomeBase (HCHB)

THURSDAY, APRIL 23

Time	Session	Presenter Details
9:00 – 10:30 AM	How to Create a Compliance Program	Becky Tolson, RN, BS Manager, Survey Operations - ACHC
10:30 – 10:45 AM	Break	
10:45 – 11:45 AM	Marketing Your Agency	Lea, VP Revenue Growth & Client Success
11:45 – 12:00 PM	Survey & Closing Remarks	

Note: The schedule subject to change. While we strive to maintain the outlined sessions, unforeseen circumstances such as speaker availability may require adjustments. We appreciate your understanding and flexibility.