

Quality Outcomes Boot Camp Training Agenda

Tuesday, October 2, 2018

8:00 am to 8:30 am	Registration
8:30 am to 9:30 am	Introduction Boot Camp Rules Manual and handouts overview
9:30 am to 10:45 am	Welcome to Quality Outcomes Boot Camp Section 1 Overview of Quality Outcome Program <ul style="list-style-type: none">✓ Goals of the program✓ Program specifics<ul style="list-style-type: none">➤ Clinical Compliance/Support<ul style="list-style-type: none">▪ Timeline reminders➤ Regulatory Compliance➤ Re-accreditation➤ Quality Improvement Coaching➤ Education/Training➤ Preferred Partners
10:45 am	15-minute break
11:00 am to 12:30 pm	Section 2 Condition of Participation changes <ul style="list-style-type: none">✓ CMS<ul style="list-style-type: none">➤ Standards removed➤ New standards➤ Compliance
12:30 to 1:00 pm	Lunch

1:00 pm to 2:00 pm

Section 3

Re-accreditation process

Teresa Harbour, ACHC

- ✓ Survey Process
 - Site visits by ACHC surveyor
 - Dates for re-accreditation
 - Service additions
- ✓ Common deficiencies
- ✓ On-going support
 - Prep Checklists
 - Webinars

2:00 pm to 3:30 pm

Section 4

Home Health Care Compare

- ✓ CMS websites
- ✓ OASIS-C2 indicators
 - 2019 changes
- ✓ OASIS OBQI
 - Example
- ✓ Home Health Star Ratings
 - Indicator table
 - Marketing tool
 - Reduction grid
- ✓ HHCAHPS
 - Exemption
 - Participation periods

3:30 pm

15-minute break

3:45 pm to 4:30 pm

Section 5

CMS Value Based Purchasing Model (HHVBP)

- ✓ Specifics
- ✓ Compliance
- ✓ Effects on Agency

8:30 am to 10:45 am

Section 6

What I learned day 1 of Boot camp

Section 7

Quality Outcome Measures

- ✓ Quarterly chart reviews
- ✓ Quarterly QAPI meetings
 - Data collection
 - Policy Review for Patient Care
 - Trends
 - Action Plans
 - Quality Indicators
 - Graphing results
- ✓ Quarterly Coaching calls

10:45 am

15-minute break

11:00 am to 12:30 pm

Section 8

QAPI Breakout

- ✓ Group Exercise

12:30 pm to 1:00 pm

Lunch

1:00 pm to 2:00 pm

Section 9

Committees

- ✓ Types
- ✓ Specifics

2:00 pm to 3:00 pm

Section 10

Additional Documentation Requests (ADR)

- ✓ Details
- ✓ Responding to the ADR
- ✓ Face to Face compliance
- ✓ Outcomes
- ✓ ZPIC reviews

3:00 pm

15-minute break

3:15 pm to 5:00 pm

Section 11

Coding for Correct Payment and Compliance

Nate Taylor, MBA

President Home Health Advantage, Inc.

Gina Sullivan, BSN, RN, HCS-D, COS-C

Review Team Manager

Home Health Advantage, Inc.

Topic:

Are we setting coding up for success?

- **The impact of Poor Coding**
- **The root causes**
- **How to fix it**
 - . **Intake best practices**
 - . **Strong clinical summary**

8:30 am to 11:00 pm

Section 12

What I learned day 2 of Boot camp

Section 13

Billing Issues-Lynn Labarta

Medicare

- ✓ Medicare PPS Reimbursement
- ✓ Eligibility verification
- ✓ PECOS
- ✓ Episode Timing
- ✓ OASIS transmittals
- ✓ OASIS Denials
- ✓ Visit G-codes
- ✓ Claim Exceptions
- ✓ Therapy
- ✓ NRS
- ✓ Billing Process
- ✓ Remittances
- ✓ Medicare claim rejections

Commercial and Medicare Advantage Insurances

- ✓ Eligibility
- ✓ Understanding Commercial Insurance types
- ✓ Medicare Advantage Plans
- ✓ Commercial Insurances
- ✓ Reimbursement
- ✓ Billing process
- ✓ Commercial claim rejections

11:00 am

15-minute break

11:15 am to 12:30 pm

Section 14

Accounting Initiatives-Doug Walters

- ✓ Tax Liabilities
- ✓ Medicare Cost Reports
- ✓ Annual Budgets

- ✓ Capital Expenditure Budgets
- ✓ Overtime
- ✓ External Review

12:30 pm to 1:00 pm

Lunch

1:00 pm to 2:00 pm

Section 15

Personnel Regulation Compliance

- ✓ Supervisory visits
- ✓ Evaluations
- ✓ Competency evaluations
- ✓ In-services
- ✓ Health requirements
 - TB screening
 - TB Risk Assessment
- ✓ Background screenings
- ✓ E-verification
 - State requirements

2:00 pm to 3:15 pm

Section 16

Business Development

- ✓ Planning
 - Business Plan
 - Strategic Plan
 - SWOT
 - Marketing Plan

3:15 pm

15-minute break

3:30 pm to 5:00 pm

Section 17

Business Opportunities

- Med Waivers
- Insurance Credentialing
- Infusion Therapy Program
- Wound care Program
- Non-Emergency Medical Transportation

Final Questions and Answers